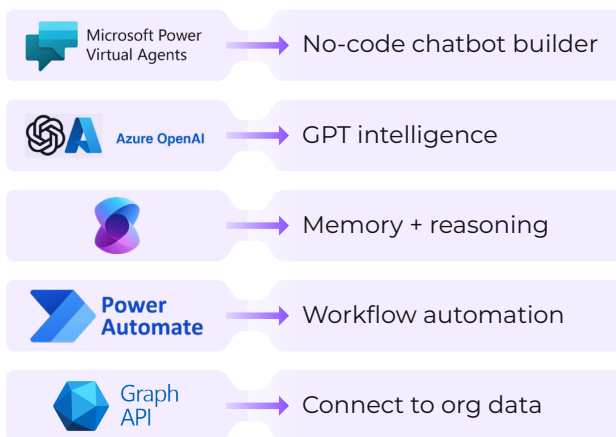


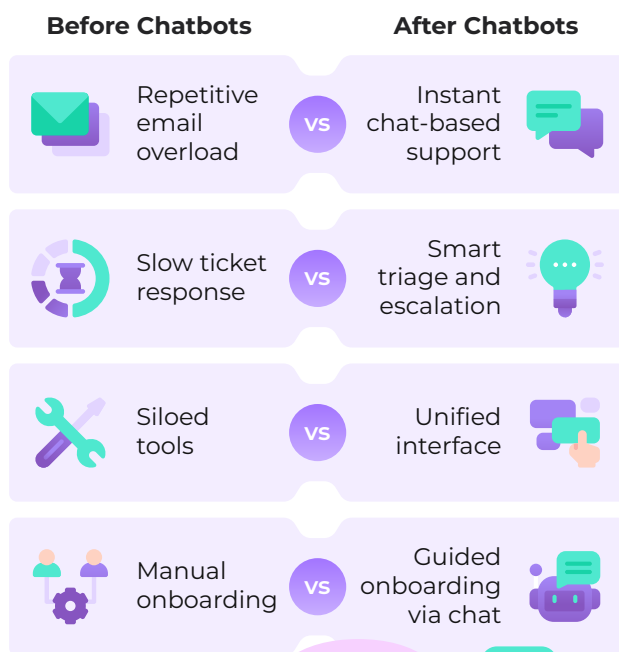
CHATBOTS IN MICROSOFT

How AI Assistants Are Transforming Department Workflows

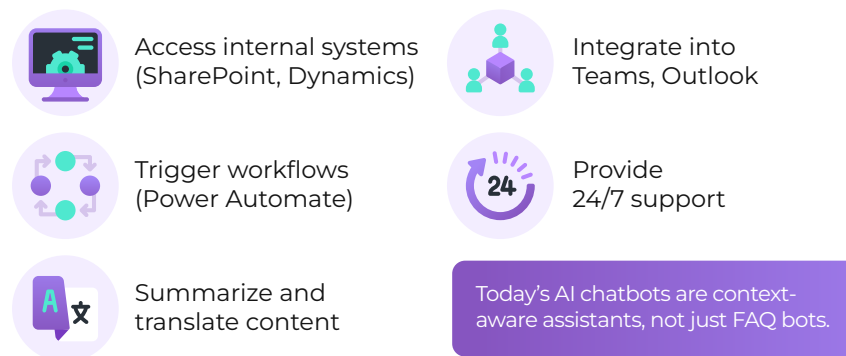
Tools That Make It Happen



Workflow



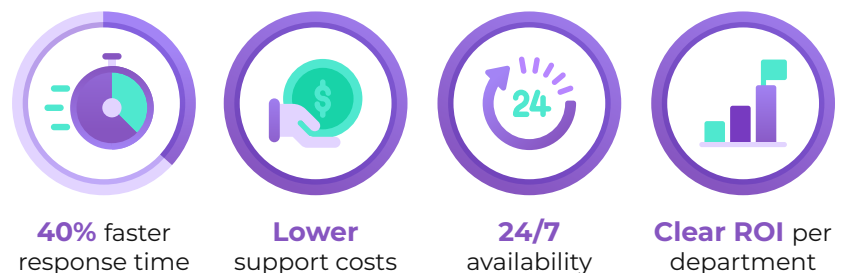
What Modern Chatbots Can Do



Department-by-Department Transformation

Department	Use Case	Tool	Benefit
HR	Resume Q&A bot	Power Virtual Agents + SharePoint	Reduces manual screening
IT	Helpdesk triage bot	Semantic Kernel + Intune	Lowers ticket load
Sales	Lead assistant	Azure OpenAI + Dynamics	Increases lead quality
Ops	Logistics Q&A	SQL + Logic Apps	Fast data access
Finance	Budget tracking bot	Outlook Copilot + Excel	Automates low-value tasks

ROI and Impact Block



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